Local DSS: Where the Action Is

January 29 - February 1, 2013
The Albany Marriott Hotel
Albany, New York
Believing in youth and families since 1837

Hillside Family of Agencies is one of the oldest and most trusted youth and family service organizations. We offer a range of services at locations throughout Western and Central New York, including:

- Child welfare services
- Mental health services
- Developmental disabilities services
- Youth development services
- Juvenile justice services
- Special education

Hillside is committed to evidence-based treatment models and involving parents and family members as partners in all aspects of care.

How can we help you?

For more information on Hillside services and office locations, stop by our Conference booth. Or visit our website at hillside.com or call Darlene Smith at (607) 765-0862.
Attorneys’ CLE Information

Attorneys may earn up to 10.5 CLEs by attending seven workshops.

OTDA will be providing CLEs for:

- **Child Support Establishment, Modification, and Enforcement: Current Issues Facing Support Collection Unit Counsel** (1.5 CLEs)
- **Ethical Considerations for the Child Support Attorney** (1.5 CLEs)

The following courses have been accredited in New York through the NYS CLE Board:

- **Mental Hygiene Law Article 81 Guardianships** (1.5 CLEs)
- **Confidentiality of Social Services Records** (1.5 CLEs)
- **Immunity and Constitutional Issues in CPS** (1.5 CLEs)

Application for accreditation of the following courses in New York through the NYS CLE Board will be made upon completion of these courses:

- **Case Law Update on CPS and Permanency Issues for July 2012 to January 2013** (1.5 CLEs)
- **Case Law Update on Foster Care, TPRs, and Adoptions for July 2012 to January 2013** (1.5 CLEs)

Please arrive to sessions early for CLE check-in.

All sessions are suitable for transitional and non-transitional attorneys.

The NYPWA Financial Assistance Policy for Continuing Legal Education

The cost of CLE credits is waived for all social services attorneys who are county or NYC government employees. Attorneys may also request to have the entire conference registration fee waived based on financial hardship criteria. To apply, attorneys must submit a letter authorized by the local social services commissioner explaining in detail why this training is essential to them and include the unique circumstances on why the agency and the attorney do not have the fiscal resources to cover the total fee. The letter should include a request for a specific discount (e.g., 25%, 50%, or 75%) based on need. Financial aid does not cover travel, hotel rooms, or meals. Applications for CLE financial assistance should be sent to info@nypwa.org.
**Tuesday, January 29**

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<tr>
<th>Time</th>
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<tr>
<td>3:00pm - 6:00pm</td>
<td>Exhibit Setup and Registration</td>
<td>Ballroom Foyer</td>
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<tr>
<td>4:30pm - 6:00pm</td>
<td>Conference Registration</td>
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**Wednesday, January 30**

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<td>9:00am - 10:30am</td>
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<td>1:30pm - 3:00pm State &amp; Local Commissioners’ Dialogue (Elections at 3:00pm)</td>
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<td>State &amp; Local Commissioners’ Coffee Break • Sponsored by</td>
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<td>Hillside Family of Agencies</td>
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<td>Planning for the Future: Succession Planning and Executive Coaching</td>
<td>Salon B</td>
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<td>Successful Case Management Models</td>
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<td>Youth in Transition: Core to Success</td>
<td>Salon C</td>
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<td>Child Support Establishment, Modification, and Enforcement:</td>
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<td>Current Issues Facing Support Collection Unit Counsel</td>
<td>Salons G/H</td>
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<td>1:30pm - 3:00pm</td>
<td>Medicaid Data Warehouse Revisited</td>
<td>Salon A</td>
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<td>Coffee Break • Sponsored by KidLink Treatment Services</td>
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<td>State Medicaid Administration and Health Insurance Exchange</td>
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<td>Westchester County Temporary Assistance Service Delivery Restructure</td>
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<td>iPads, Apps, and Tablets, Oh My:</td>
<td>Salon C</td>
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<td>Emerging Best Practices in Mobile Technology</td>
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<td>FFFS and TRACS 2 Plans: Whose Line Is It Anyway?</td>
<td>Salon A</td>
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<td>Ethical Considerations for the Child Support Attorney</td>
<td>Salons G/H</td>
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<td>5:00pm - 5:55pm</td>
<td>Local Commissioners’ Private Reception</td>
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<td>6:00pm - 7:00pm</td>
<td>Networking Reception</td>
<td>Salons A/B/C</td>
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<td>Dinner on Your Own</td>
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**Thursday, January 31**

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<td>7:30am - 8:45am</td>
<td>Breakfast Buffet</td>
<td>Salons D/E</td>
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<td>8:00am - 5:00pm</td>
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<td>Understanding the Use of Psychiatric Medication for</td>
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<td>Children in Foster Care and Residential Treatment</td>
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<td>Location 101</td>
<td>Schenectady/Troy</td>
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<td>Executive Budget Overview</td>
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<td>MRT 1458 – New Populations and Benefits</td>
<td>Salon F</td>
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<td>Transitioning to Mainstream Managed Care</td>
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<td>Supplemental Nutrition Assistance Program (SNAP) Roundtable</td>
<td>Salons B/C</td>
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10:30am

Coffee Break • Sponsored by KPMG
Ballroom Foyer

11:00am-12:15pm

Concurrent Sessions

Understanding the Use of Psychiatric Medication for Children in Foster Care and Residential Treatment
Salon A

Managing Managed Long Term Care – The View from Adult Protective Services
Salon F

Temporary Assistance and Employment Roundtable
Salons B/C

Executive Budget in Depth
Empire

Case Law Update on Foster Care, TPRs, and Adoptions for July 2012 to January 2013
Salons G/H

Child Support Coordinators Roundtable (1 of 2)
Schenectady/Troy

Creating a Culture of Workplace Accountability
Albany/Colonie

Lunch
Salons D/E

12:15pm - 1:15pm

Lunch
Salons D/E

1:30pm - 3:00pm

Concurrent Sessions

Child Welfare Supervision:
Learning from BASSICS Pilot Sites
Salon A

Child Support Coordinators Roundtable (2 of 2)
Schenectady/Troy

Addressing Peer Abuse in the Workplace
Salon B

Confidentiality of Social Services Records
Salons G/H

Using the “Housing First” Model to Serve Chronically Homeless Persons with Mental Illness and Other Disabilities
Salon C

Fiscal Roundtable
Empire

Implementation of Managed Long Term Care
Salon F

Child Support Audits and Reports
Schenectady/Troy

myBenefits/myWorkspace: Surviving the Implementation
Salon C

Reducing Departmental Gridlock
Salon B

Local DSS Fiscal Policy Roundtable
Empire

Juvenile Justice Reform at the Regional Level, The Monroe County Model
Salons G/H

6:00pm - 7:00pm

Cocktail Reception • Sponsored by The Albany Marriott
Salons A/B/C

7:00pm - 9:00pm

Annual Banquet
Salons D/E

Friday, February 1

7:30am - 8:45am
Breakfast Buffet
Salons D/E

7:30am - 9:30am
LDSS Commissioners’ Breakfast & Meeting
Salons A/B

8:00am - 11:00am
Conference Registration
Empire Foyer

8:00am - 9:15am
NYPWA Deputy Commissioners’ Leadership Network
Salon C

8:30am - 9:30am
NYPWA Legal Committee Meeting
Salons G/H

9:30am - 11:00am
Fiscal Meeting
Schenectady/Troy

9:30am - 11:00am
Professional Boundaries
Salon F

9:30am - 11:15am
Commissioners’ Meeting with State Medicaid Director
Salons A/B

9:30am - 11:30am
Attorneys' Meeting with State Agency Counsel
Salons G/H
Uma S. Ahluwalia, Director, Montgomery County (Maryland) Department of Health and Human Services, has developed a national reputation for her innovative leadership. Ms. Ahluwalia will be addressing our conference theme “Local DSS: Where the Action Is.” By all accounts, local social services departments are bustling with activity. Medicaid is in constant motion as we grapple with transition. The Supplemental Nutrition Assistance Program has grown to new heights. Temporary Assistance, Homeless Services, Safety Net Assistance, and Child Support each have their own set of challenges. Services to Children and Families and Adults are being stretched by increased demands. Fiscal constraints are driving public policy decisions. Recognizing the high demands on our system, Uma Ahluwalia will be sharing her insights and enthusiasm for managing our changing human services landscape.

**Sponsored by CSC**
Salon C

Family Team Meetings + Parent Partners = Better Outcomes for Families
The Albany County Department for Children, Youth and Families has been conducting Family Team Meetings since January of 2010. As of January 2011, we have added a Parent Partner as a further resource for families. Parent Partners are individuals who have gained a unique set of skills and knowledge based on their personal experiences, and are advocates for parents who are involved in one or more formal service systems. We will outline the history of FTM’s, how we conduct FTM’s, utilize Parent Partners, and some of the successes that have resulted from these family-focused, strength-based interventions.

Presenters:
Nick Kurtessis, Supervisor A, Albany County DCYF
Michelle Dowe, Senior Caseworker, FTM Facilitator, Albany County DCYF
Amanda Tiffany Thomas, Caseworker, FTM Facilitator, Albany County DCYF
Vida Murdock, Parent Partner, Visions of Hope/DCYF

Moderator:
Annemarie Vielkind, Deputy Commissioner, Social Services, Rensselaer County DSS

Salon B

The 411 on Bath Salts & Synthetic Drugs
The presenter will provide an overview of synthetic drugs including bath salts, synthetic marijuana, and hallucinogenic amphetamines. The presentation will include presenting symptoms, routes of exposures, treatment modalities, and current trends.

Presenter:
T. Michele Caliva, RN, CSPI, Administrative Director, Upstate New York Poison Center, Upstate Medical University

Moderator:
Patti Anne Kirst, Deputy Commissioner, Chautauqua County DSS

Salon A

Year 3 of CCTA – Are We Hitting the Mark?
This session will look at where we have been and where we are going with the Child Care Time and Attendance system (CCTA). We will be seeking input from CCTA users for future enhancements that will streamline attendance and payment process for social services districts.

Presenters:
Rhonda Duffney, Director of the Child Care Subsidy Program, Division of Child Care Services, OCFS
Renee Rider, Assistant Commissioner, OCFS
Robert Hops, Senior Project Manager, Controltec Inc.
George Warner, IT Manager, Controltec Inc.

Moderator:
Rita Hollenbeck, Accounting Supervisor, Tioga County DSS

Schenectady/Troy

CSEU Staff ONLY Roundtable
This session is limited to LDSS staff. Please join your colleagues for this roundtable discussion. This is an opportunity to share what is going on in your own district and hear what is happening around the state.

Facilitators:
Randi Johnson, Director of Child Support Enforcement, Oneida County DSS
Mary Lynn Eddy, Support Supervisor, Washington County DSS

10:30 AM
Coffee Break • Sponsored by Deloitte

11:00 AM - 12:15 PM
Welcome by Government Officials & Keynote Address – Details on Page 7 • Sponsored by CSC

12:15 PM - 1:15 PM
Luncheon

Salons D/E
1:30 PM - 3:00 PM
Concurrent Sessions

**Empire**

**State & Local Commissioners’ Dialogue**

This is a closed session.

State Commissioners and their executive deputies from DOH, OCFS, and OTDA are invited to participate in a discussion with local DSS Commissioners. This is an opportunity for state officials to present information on upcoming policies impacting on local districts and to obtain input. Local commissioners will convey information and ideas on issues of most importance to them for discussion. (At 3:00 p.m. the meeting will end, and local commissioners will remain to vote in the NYPWA Board of Directors elections)

*Chaired by David Jolly, NYPWA President*

**Commissioners Coffee Break**

- *Sponsored by Hillside Family of Agencies*

**Salon B**

**Planning for the Future: Succession Planning and Executive Coaching**

This workshop will highlight two initiatives that HRA launched over the past few years: succession planning and executive coaching. These initiatives will be framed in a discussion around the value to agencies of putting these types of leadership development into place. This presentation will discuss the two step process that HRA instituted around succession planning: 1) direct interviews with senior leaders to discuss who is the “next in line” for various positions and to identify what development those future leaders might need in the interim; and 2) the development and implementation of a curriculum to instruct managers at various levels how to prepare a succession plan and develop staff. The second element will be to discuss the executive coaching program HRA developed, which is geared to mid-level managers who have been identified as emerging leaders, and highlight the benefits of the initiative and provide some thoughts as to how smaller localities can put a similar program into place.

*Presenters:*

Valerie Nitti, Director of Employment & Transitional Supports, Tioga County DSS

Nancy Forgue, Director of Financial Assistance, Monroe County DHS

*Moderator:*

Marge Basile-Johnson, Director of Certification, Division of Transitional Assistance, Chautauqua County DSS

**Salon C**

**Youth in Transition: Core to Success**

Improving outcomes for youth in foster care is of paramount importance to child welfare policy makers, advocates, and practitioners on federal, state, and local levels. Albany County Department for Children, Youth and Families set a course to

*Presenters:*

Rachel Levine, Executive Deputy Commissioner, Office of Staff Resources, NYC HRA

*Moderator:*

Theresa Giovanniello, Deputy Commissioner, Financial & Supportive Services, Dutchess County DSS

**Salon F**

**Successful Case Management Models**

You will hear how Tioga County has developed and implemented a task-based model with streamlined eligibility operations, monthly standards, and accountability. This model also provides equitable allocation of work and positive results for customer service in both a NTA FS and a FS/MA environment. The presentation incorporates both “lean management models” and “clean desk” approaches. Monroe County will provide a brief overview of the development of their task-based management system for financial assistance programs. This monumental change in caseload management was met with significant resistance from the DHS staff and the advocacy community. Monroe will share their efforts to promote a “holistic” view of case processing in a task-based world and the challenges they encountered with centralized customer service teams. Districts will share the good, bad, and ugly of a task-based model and encourage discussions on best practices.

*Presenters:*

Valerie Nitti, Director of Employment & Transitional Supports, Tioga County DSS

Nancy Forgue, Director of Financial Assistance, Monroe County DHS

*Moderator:*

Marge Basile-Johnson, Director of Certification, Division of Transitional Assistance, Chautauqua County DSS
challenge traditional practices by developing universal and consistent expectations of contractual agencies through the establishment of minimum standards of care for youth 14 and older. Participants will learn how minimum standards of care were developed as well as learning approaches to working collaboratively with local foster care agencies to intensify and focus efforts on improved educational, vocational, and other life area outcomes while mobilizing community resources to support the transition of youth to successful adulthood.

Presenters:
Marian Logan, Director, Children’s Services, Albany County DCYF
Margaret S. Diggs, Executive Director, Youth Bureau & Prevention Services, Albany County DCYF
Mary Ellen Bussey, Senior Caseworker, Children’s Services, Albany County DCYF
Christine DeMare, Special Education Liaison, Children’s Services, Albany County DCYF

Moderator:
Kathleen McGoldrick, Director of Social Services, Cattaraugus County DSS

Salon A

Medicaid Data Warehouse Revisited
The presenters will provide a status update on the June 2012 New York State Medicaid Data Warehouse (MDW) implementation and will answer district questions on how the MDW can be made to be more accessible and useful for users and to help carry out important county missions. Time will be allocated for a Q&A session.

Presenters:
Mike Jabonaski, Director, NYS Medicaid Data Warehouse, NYS DOH
Karen Van Cleef, Training and Communications Lead, CMA Consulting Services

Moderator:
Robert Plenge, Director of Finance, Oswego County DSS

Salons G/H

Child Support Establishment, Modification, and Enforcement: Current Issues Facing Support Collection Unit Counsel
(1.5 CLEs will be provided by OTDA.)
This session will feature a panel of child support attorneys discussing a potpourri of current issues and recent court decisions. The discussion will focus on practical solutions to barriers to obtaining, modifying and enforcing child support orders.

Presenters:
Susanne H. Dolin, Esq., Associate Attorney, Office of Legal Affairs, OTDA
Eileen Stack, Esq., Deputy Counsel, Office of Legal Affairs, OTDA
Brian S. Wootan, Esq., Associate Counsel, Office of Legal Affairs, OTDA

Moderator:
Sherri E. Wood, Esq., Child Support Enforcement Unit Manager, Monroe County DSS

Ballroom Foyer

Coffee Break • Sponsored by KidLink Treatment Services

3:00 PM

Concurrent Sessions

Empire

Managing Vulnerable Populations & Health Care Reform
This session is limited to LDSS commissioners or a designee. This is a time of transition and opportunity for managed care and adult services. This session will explore how we can use the new opportunities under health care reform to better serve persons with mental illness and developmental disabilities who have chronic health care needs. We will discuss care coordination and explore the changing role of local DSS, managed care, and other systems, and the challenge of supporting vulnerable populations who are not compliant with treatment.

Presenters:
Courtney Burke, Commissioner, OPWDD
Robert Myers, Senior Deputy Commissioner, Division of Adult Services, OMH
Sheila Poole, Executive Deputy Commissioner, OCFS
**Salon D**

**State Medicaid Administration and Health Insurance Exchange**

This presentation will include an update on activities related to the transfer of administration of the Medicaid program from the local social services districts to the Department of Health. The State will also provide an update on activities related to implementation of the New York Health Benefit Exchange.

*Presenters:*

- Judy Arnold, Director, Division of Health Reform and Health Insurance Exchange Integration, NYS DOH OHIP
- Wendy Butz, Director, Bureau of Medicaid Enrollment and Exchange Integration, Division of Health Reform and Health Insurance Exchange Integration, NYS DOH OHIP

*Facilitator:*

- Arthur Johnson, Commissioner, Broome County DSS

*Moderator:*

- Karen Dodd, Chief Social Welfare Examiner, Medical Assistance, Orange County DSS

**Salon C**

**iPads, Apps, and Tablets, Oh My: Emerging Best Practices in Mobile Technology**

There has been increased emphasis on caseworkers having the ability to access applications and complete tasks on mobile devices while in the field. OCFS has piloted the use of tablets by state and local district staff, and the results are extremely positive. Additionally, Bring Your Own Device, BYOD, is becoming more prevalent. Local District pilot users and OCFS would like to share best practices with regard to each of these.

*Presenters:*

- Jack Nabozny, Director, Project Implementation Coordinator, Office of Information Technology Services (OITS)
- Michael Gibbs, Acting Information Security Officer, OITS
- Joseph Duffney, Supervisor, CONNECTIONS Application Support, OITS
- Ted Salem, Project Manager, OITS
- Teresa Gaffney, Director of Social Services, Jefferson County DSS
- Ashanta Harris, Sr. Caseworker, Albany County DCYF
- Kathleen Schlegel, Sr. Caseworker, Albany County DCYF
- Susan Salerno-Sverdlin, LAN Administrator, Nassau County DSS

*Presenter & Moderator:*

- Jerry Moran, Director of Social Services, Greene County DSS
**Salon A**

### FFFS and TRACS 2 Plans: Whose Line Is It Anyway?

This session will explore relationships between the FFFS Plan and necessary TRACS 2 work. The presenter will expand that to also cover reporting requirements and TRACS 2 resources, including a visual aid, and will also provide information on the TRACS 2 Plans and the importance of reporting, as it feeds the Performance Accountability matrices. There will be an opportunity to discuss, and hopefully to resolve, some TRACS 2 system “glitches.”

**Presenter:**
**Elida Tomasulo**, Temporary Assistance Specialist 1, OTDA

**Moderator:**
**Lise Reynolds**, Director of Finance, Steuben County DSS

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**Salons G/H**

### Ethical Considerations for the Child Support Attorney

(1.5 CLES will be provided by OTDA.)

This session will provide an interactive discussion of the ethical responsibilities of attorneys representing the child support collections unit. It will also focus on the potential conflicts and dilemmas which may arise in providing legal services to applicants for child support services under SSL 111-g. Best practices for common conflict situations will be addressed.

**Presenters:**
**Brian S. Wootan, Esq.**, Associate Counsel, Office of Legal Affairs, OTDA

**Eileen Stack, Esq.**, Deputy Counsel, Office of Legal Affairs, OTDA

**Susanne H. Dolin, Esq.**, Associate Attorney, Office of Legal Affairs, OTDA

**Moderator:**
**D. Jeremy Rase, Esq.**, Assistant County Attorney, Delaware County

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**6:00 PM - 7:00 PM**

**Networking Reception**

**7:00 PM**

**Dinner on Your Own**

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**Thursday • January 31**

**7:30 AM - 8:45 AM**

**Salons D/E**

**Breakfast Buffet**

**8:00 AM - 5:00 PM**

**Empire Foyer**

**Conference Registration**

**9:00 AM - 5:00 PM**

**Ballroom Foyer**

**Exhibit Area Open**

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**9:00 AM - 10:30 AM**

**Concurrent Sessions**

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**Salon A**

### Understanding the Use of Psychiatric Medication for Children in Foster Care and Residential Treatment - Part 1

Dr. Martin Irwin, internationally known child and adolescent psychiatrist, former professor and head of the division of child and adolescent psychiatry at SUNY Upstate, and a visiting professor with Ben Gurion University of the Negev, Beersheva, Israel, will share insight into his award winning work to reduce over medication for children in foster care and residential treatment. Part 1 will focus on general principles of treatment of children, especially those in care, with psychiatric medications and a review of effectiveness and side effects of commonly used psychiatric medications. Part 2 will focus on a discussion of strategies of decreasing the overuse of psychiatric medication, including evidence-based informed consent, quality assurance, monitoring systems, and clinical consultation.

**Presenter:**
**Martin Irwin, MD**

**Moderator:**
**Lynn Tubbs**, Clinical Director for Child Welfare, Albany County DCYF
Location 101
Review of FPLS, PLS, and other automated searches. Skip tracing and using internet to supplement automated search information for hard-to-locate non-custodial parents. Review of various free and pay websites and services. How to construct internet and information service searches to maximize results. Use of information subpoenas in locating non-custodial parents.

Presenters:
Larry Dole, Child Support Specialist 3, Center for Child Well-Being, OTDA
Ann-Marie Yeates, Program Outreach Specialist 2, Center for Child Well-Being, OTDA

Moderator:
Teresa Nolan, Child Support Enforcement Coordinator, Cayuga County DSS

Executive Budget Overview
Budget experts from OCFS, OTDA, and the Health Department will discuss the Governor’s budget proposal for 2013-14.

Presenters:
Elizabeth Dexter-Hinton, Director, Bureau of Budget Management, OTDA
Derek Holtzclaw, Director, Bureau of Budget Management, OCFS
Mike Gwizdala, Chief Budgeting Analyst, Bureau of Budget Management, NYS DOH

Moderator:
Peter Simon, Director of Administrative Services, Dutchess County DSS

Supplemental Nutrition Assistance Program (SNAP) Roundtable
This session is limited to state and LDSS staff. This roundtable will provide an opportunity for LDSS SNAP Directors to raise and discuss issues regarding administration of the SNAP with the Director of Nutrition Policy, the SNAP Bureau Chief, and the Nutrition Bureau Chief from OTDA. The Director will also provide updates on recent releases and new initiatives.

Presenters:
Tom Hedderman, Director of Nutrition Policy, OTDA
Frances Shannon-Akstull, SNAP Bureau Chief, OTDA
Lisa Irving, Nutrition Bureau Chief, OTDA

Moderator:
Marijane Knudsen, Director of Temporary Assistance, Ulster County DSS

Case Law Update on CPS and Permanency Issues for July 2012 to January 2013
(1.5 CLEs anticipated. Application for accreditation of this course in New York will be made upon completion of the course.)
Hear the critical details on new case law in child welfare covering Abuse, Neglect, Dispositions, and Permanency Hearings. We will discuss Matthew O. from the First Department, a helpful new case on res ipsa injuries.

Presenter:
Margaret A. Burt, Esq., Counsel to the NYPWA

Moderator:
Heather Sheehan, Social Services Attorney, Greene County DSS
The OTDA Mental Health Screening Tool Validation Study

OTDA contracted with the Nathan Kline Institute for Psychiatric Research through the Research Foundation for Mental Hygiene to conduct a validation study in selected districts to determine the validity and reliability of an abbreviated mental health screening instrument for recipients of PA benefits. The Modified Mini Screen (MMS) is a 22 item scale designed to identify persons in need of an assessment in the domains of Mood Disorders, Anxiety Disorders, and Psychotic Disorders. In this study, the screening process was used to determine the possible existence of a mental health condition that may interfere with an individual’s ability to fully participate and successfully engage in work activities and ultimately obtain and/or retain employment. For the purpose of the study, the actual presence of a mental health barrier was determined through a subsequent mental health evaluation with a researcher using the Structured Clinical Interview for DSM IV Diagnosis (SCID). Analysis of the MMS screens and the SCID diagnostic interviews determined the MMS is a valid tool for this population.

Presenters:
Mary Jane Alexander, Ph.D., Director, The Center to Study Recovery in Social Contexts, Senior Research Scientist, Statistics and Services Research Division, Nathan Kline Institute for Psychiatric Research
Deborah Layman, MA, The Center to Study Recovery in Social Contexts, Nathan Kline Institute for Psychiatric Research
Paige Parker, Caseworker, Albany County DSS

Understanding the Use of Psychiatric Medication for Children in Foster Care and Residential Treatment - Part 2

Dr. Martin Irwin, internationally known child and adolescent psychiatrist, former professor and head of the division of child and adolescent psychiatry at SUNY Upstate, and a visiting professor with Ben Gurion University of the Negev, Beersheva, Israel, will share insight into his award winning work to reduce over medication for children in foster care and residential treatment. Part 1 will focus on general principles of treatment of children, especially those in care, with psychiatric medications and a review of effectiveness and side effects of commonly used psychiatric medications. Part 2 will focus on a discussion of strategies of decreasing the overuse of psychiatric medication, including evidence-based informed consent, quality assurance, monitoring systems, and clinical consultation.

Presenter:
Martin Irwin, MD

Moderator:
Debra Bonnerwith, Deputy Commissioner, Services, Dutchess County DSS

Managing Managed Long Term Care – The View from Adult Protective Services

New York City is the first region in New York State to transition dual eligible personal care clients to Managed Long Term Care. The transition brings with it a host of challenges and questions. Representatives from the New York City Human Resources Administration’s Adult Protective Services (APS), Home Care Services, and Medicaid programs will share the strategies employed and experiences encountered in supporting the vulnerable and frequently difficult-to-serve APS client population through this transition. Additionally, the presenters will discuss the automatic enrollment process and the impact to all home care service consumers.
Presenters:
Lin Saberski, Deputy Commissioner, Adult Protective Services, NYC HRA
Annette Holm, Deputy Commissioner, Home Care Services Program, NYC HRA
Linda Hacker, Assistant Deputy Commissioner, Medicaid Program Strategy, Support and Analysis, NYC HRA

Moderator:
David Hunt, Central Assessment Coordinator, Adult Services, Schoharie County DSS

Salons B/C
Temporary Assistance and Employment Roundtable
Attendance at this roundtable discussion is strictly limited to Temporary Assistance and Employment Directors or their staff. Participants will discuss items identified by OTDA as agency priorities as well as topics for discussion identified by districts. The agenda will reflect local input to ensure a session filled with meaningful dialogue. Discussion topics may include housing issues and employment engagement.

Presenters:
Jeff Gaskell, Director, Temporary Assistance Bureau, OTDA
Barbara Guinn, Director, Employment and Advancement Services Bureau, OTDA

Moderator:
Lisa Baker, Director of Temporary and Disability Assistance, Steuben County DSS

Executive Budget in Depth
Our panel of local DSS fiscal experts will offer comments, ask questions of the state agencies, and raise issues for the audience to consider on what 2013-14 Executive Budget proposals will have the most significant impact on social services from a local perspective. All attendees will have an opportunity to participate in a Q&A segment with state agency budget representatives.

Panelists:
Elizabeth Dexter-Hinton, Director, Bureau of Budget Management, OTDA
Derek Holtzclaw, Director, Bureau of Budget Management, OCFS

Mike Gwizdala, Chief Budgeting Analyst, Bureau of Budget Management, NYS DOH
Thomas Herden, Director of Administrative Services, Tompkins County DSS
Jill Berry, Executive Deputy Administrator, NYC HRA
Philippe M. Gille, First Deputy Commissioner, Westchester County DSS

Moderator:
Peter Simon, Director of Administrative Services, Dutchess County DSS

Salons G/H
Case Law Update on Foster Care, TPRs, and Adoptions for July 2012 to January 2013
(1.5 CLEs anticipated. Application for accreditation of this course in New York will be made upon completion of the course.)
Hear the critical details on new case law in child welfare covering Foster Care, Terminations of parental Rights, and Adoptions. We will discuss the applicability of FCA 1091 to JDs and PINs as the Second Department ruled in Matter of Jefry H. as well as the status of the cert petition in Southerland to the US Supreme Court.

Presenter:
Margaret Burt, Esq., Counsel to the NYPWA

Moderator:
Nora K. Carnes, Esq., Assistant County Attorney, Allegany County

Schenectady/Troy
Child Support Coordinators’ Roundtable (1 of 2)
This session is for child support staff only. This roundtable discussion presents an opportunity to brief LDSSs on emerging child support issues impacting policy, program, systems, the processing center, and training.

Presenters:
Lee Sapienza, Bureau Chief, Center for Child Wellbeing, OTDA
Barbara Ruggirello, Bureau Chief, CCWB, OTDA
Karen Sicurelli, Bureau Chief, CCWB, OTDA
Matt Hotopp, Bureau Chief, CCWB, OTDA
Monique Rabideau, Bureau Chief, CCWB, OTDA
John McPhillips, Fiscal Specialist, CCWB, OTDA

Moderator:
Gayle Frost, Supervising Support Investigator, Ontario County DSS

Creating a Culture of Workplace Accountability

Accountability—it’s one of the greatest challenges leaders face in today’s workplace environment. Accountability is defined as being answerable for one’s actions or lack of actions. Without organizational systematic accountability there is little chance of high performance; nonperformers thrive; stress levels increase; communication drops; morale bottoms out; and territorialism is rampant. When an organization takes on a culture of accountability, all employees (managers, supervisors, line staff) contribute to the overall success of the organization. This workshop will present the actions Columbia County DSS took to create a culture of accountability within their organization.

Presenters:
Christopher Muller, Esq., Counsel to the Commissioner, Columbia County DSS
Judy Richards, Director of Administration & Training, Columbia County DSS
Vicki L. Bryan, M.Ed., Consultant, Brookdale Center for Healthy Aging/Hunter College/CUNY

Moderator:
Paul Mossman, Commissioner, Columbia County DSS

Child Welfare Supervision: Learning from BASSICS Pilot Sites

This collaboration between OCFS, a diverse statewide implementation team, six local departments of social services, and the federally funded Northeast and Caribbean Implementation Center is piloting a model of 21st century child welfare supervision and support. Project staff and representatives from the pilot sites will discuss the activities and learning from the pilot process. Pilot site local implementation teams direct how each site implements the model and selects the focus of supervisory coaching, skills clinics, and peer networks from the competencies areas developed by the statewide implementation group. Each presenter is also a member of the statewide Implementation Group, which guides the design and sustainability of the model of supervision and support system as well as the transition of the supervisor support system from grant funding to the OCFS training plan.

Presenters:
Gail Haulenbeek, Director, BASSICS Project, OCFS CWCS
Grace Thompson, BASSICS Project Coordinator, OCFS CWCS
Barbara Gavin, Children’s Special Services Administrator, Rockland County DSS
Airat Bakare-Adejobi, Deputy Director, Brooklyn Field Office, NYC ACS
Casey Meyer, Deputy Director, Cayuga County DSS
Karen Mullin, Grade A Supervisor, Jefferson County DSS

Moderator:
Jennifer Jones, Director of Services, Lewis County DSS

Child Support Coordinators’ Roundtable (2 of 2)

This session is for child support staff only.

This roundtable discussion presents an opportunity to brief LDSSs on emerging child support issues impacting policy, program, systems, the processing center, and training.
Presenters:
Lee Sapienza, Bureau Chief, Center for Child Wellbeing, OTDA
Barbara Ruggirello, Bureau Chief, CCWB, OTDA
Karen Sicurelli, Bureau Chief, CCWB, OTDA
Matt Hotopp, Bureau Chief, CCWB, OTDA
Monique Rabideau, Bureau Chief, CCWB, OTDA
John McPhillips, Fiscal Specialist, CCWB, OTDA

Moderator:
Nancy Almond, Child Support Enforcement Coordinator, Franklin County DSS

Salon B

Addressing Peer Abuse in the Workplace

Peer Abuse (bullying) is one of the major components which leads to workplace violence. Learning how to address these bad behaviors is instrumental in preventing an incident of violence in the workplace. This program provides tools for all levels in the workplace setting.

Presenter:
Sandra J. King, President, Practical Consultants LLC

Moderator:
Barbara Askew, Staff Development Coordinator, Ontario County DSS

Salons G/H

Confidentiality of Social Services Records

(This course has been accredited for 1.5 CLEs in New York through the NYS CLE Board.)
Social Services records are confidential under various statutes, regulations, and agency directives. This presentation will include a discussion of the December 2012 edition of the presenter’s “Confidentiality of DSS Records” handbook, as well as a discussion of various real life case scenarios, submitted by social services attorneys from around New York State.

Presenter:
Mark E. Maves, Esq., Deputy County Attorney, Monroe County Law Department

Moderator:
John T. Sylvester, Esq., Counsel to the Commissioner, Livingston County DSS

Salon C

Using the “Housing First” Model to Serve Chronically Homeless Persons with Mental Illness and Other Disabilities

Research shows that approximately 10 percent of the adult homeless population uses up to 50 percent of the resources in the homeless services system. Typically, these are single persons with mental illness, chemical dependency, developmental disabilities, and/or who are in poor physical health who repeatedly cycle in and out of housing and treatment. The “Housing First” model of providing permanent supportive housing to these chronically homeless persons has been very successful, resulting in housing retention rates of more than 85 percent, reduced hospitalizations for mental illness, increased periods of sobriety, and decreased utilization of Medicaid funding. Come learn about the model and how its implementation might reduce costs and increase positive outcomes for the most difficult-to-serve clients.

Presenters:
Linda Glassman, Deputy Commissioner, Center for Specialized Services, OTDA
Tracy Neitzel, Executive Director, Joseph’s House and Shelter

Moderator:
Terri Torchio, Director of Economic Independence, Orange County DSS

Empire

Fiscal Roundtable

Local fiscal administrators and OCFS, OTDA, and DOH staff will address an array of current fiscal issues.

Presenters:
Virginia Lattanzio, Chief Accountant, Office of Budget Finance and Data Management, OTDA
James Carroll, Assistant Director, Bureau of Financial Operations, OCFS
George Cusack, Program Research Specialist 4, NYS DOH

Moderator:
George Macomber, Director of Administrative Services, Livingston County DSS
**Salon F**

**Implementation of Managed Long Term Care**

This session will highlight progress of the MLTC transition of the PCSP and CDPAP cases in NYC, including how it was handled in terms of systems, notices that were sent, responses to enrollment letters, number of enrollees, numbers that were auto enrolled, number of plans approved statewide, and the district role.

*Presenters:*
- **Margaret Willard**, Deputy Director, Division of Long Term Care, NYS DOH OHIP
- **Annette Holm**, Deputy Commissioner, Home Care Services Program, NYC HRA

*Moderator:*
- **Carmen Hlosta**, Health Administrator, Chautauqua County DSS

3:00 PM  **Ballroom Foyer**

**Coffee Break**

*• Sponsored by The Bonadio Group*

3:30 PM - 5:00 PM  **Concurrent Sessions**

**Salon A**

**Emergency Operations**

We have learned a lot of things about planning and being prepared to assist the public during storms, floods, and earthquakes. We also live in uncertain times, and man-made disasters such as a nuclear accident or acts of terrorism are also a threat. This session will cover Continuity of Operations Plans, D-SNAP, and strategies implemented by local districts. OTDA staff will also be available during the Q&A segment.

*Presenters:*
- **Kevin McGuire**, Commissioner, Westchester County DSS
- **Ronald E. Richter**, Commissioner, NYC ACS
- **Susan Sherwood**, Commissioner, Rockland County DSS
- **John Imhof, Ph.D.**, Commissioner, Nassau County DSS
- **Michael J. Piazza, Jr.**, Commissioner, Putnam County DSS

**Salon F**

**Transforming Care Delivery through Health Homes**

Deirdre Astin will provide an overview of Medicaid’s Health Home program and the unique opportunity local social service districts have to work with designated Health Homes in their areas. Health Homes are a network of behavioral, physical, and social service providers working together to assure Medicaid members with chronic medical and/or behavioral health conditions have access to comprehensive care coordination services that will both improve the member’s health status and help create a more sustainable Medicaid program.

*Presenter:*
- **Deirdre Astin**, Health Home Program Manager, Division of Program Development & Management, NYS DOH OHIP

*Moderator:*
- **Patty Smith-Willssey**, Director of Adult Services, Albany County DSS

**Schenectady/Troy**

**Child Support Audits and Reports**

Districts will hear DCSE discussing the 157 and Data Reliability Audit, the yearly Self-Assessment, the State Single Audit, and IRS reviews. Learn what these mean and what these audits and reports entail. This session will review each audit and/or report, the implications of each for districts, and ways that district performance impacts each.

*Presenters:*
- **Karen A Sicurelli**, Bureau Chief, Center for Child Well-Being, OTDA
- **John McPhillips**, Fiscal Specialist, Center for Child Well-Being, OTDA
- **Larry Dole**, Child Support Specialist 3, Center for Child Well-Being, OTDA

*Moderator:*
- **Kimberly Stone**, Child Support Enforcement Unit Coordinator, Steuben County DSS
Salon C

myBenefits/myWorkspace: Surviving the Implementation

This session will offer a discussion on how districts can approach implementation of myBenefits/myWorkspace for TA, SNAP, and HEAP. The workshop includes an overview of the last year’s releases and enhancements, as well as a look to the future. Also included is a walkthrough of the planned implementation process, a discussion of training including training needs and requirements, and a discussion of recent pilot experiences from a TA, SNAP, and HEAP point of view.

Presenters:
Inez DeGroat, Deputy Commissioner for Financial Aid, Madison County DSS
Tara Perry, Principal Social Welfare Examiner, Jefferson County DSS
Tom Homovich, Director of Upstate Systems Bureau, OTDA/CEES
Janet Krak, Training Coordinator, OTDA/CEES
Kathy Kingsley, Project Manager, OTDA/CEES

Moderator:
Andrea McGraw, Head Social Welfare Examiner, Ontario County DSS

Salon B

Reducing Departmental Gridlock

Organizations that serve the Public Interest have been faced with greater client needs to meet, constrained resources, heavier caseloads, and changing regulations – you would think cross-departmental cooperation, out of necessity, would be the best ever. Yet, these demanding and stressful conditions have actually influenced higher levels of disagreement and gridlock that have made accomplishing desired outcomes more difficult than ever. This program examines the six most common team “headaches” and the best remedies to alleviate congestion and “open up” pathways to greater inter-departmental cooperation.

Presenter:
Bob Blenn, Organizational Development Consultant, Inspiring Human Potential

Moderator:
Vicky Heussi, Director of Organizational & Staff Development, Essex County DSS

Local DSS Fiscal Policy Roundtable

This session is limited to local districts.
Fiscal administrators and fiscally-minded commissioners and program staff will come together to discuss information presented throughout the conference and its impact on social services. This forum will provide participants with an opportunity to share best practices and to discuss what other districts have done to put themselves in a better financial position.

Facilitator:
Peter Simon, Director of Administrative Services, Dutchess County DSS

Immunity and Constitutional Issues in CPS

(This course has been accredited for 1.5 CLEs in New York through the NYS CLE Board.)
This session will explore the duties of the child protective worker upon receiving a report of suspected child abuse and/or maltreatment under Social Services Law and NY State Regulations, Policies, and Procedures. What is the status of immunity for workers in performing those legally mandated investigatory duties? Constitutional issues and child welfare law regarding rights of children and parents will also be discussed.

Presenters:
Gene D. Skarin, Esq., Child Welfare Counsel and Trainer
Margaret A. Burt, Esq., Counsel to the NYPWA

Moderator:
Michael A. Iapoce, Esq., Commissioner, Ulster County DSS

Juvenile Justice Reform at the Regional Level, The Monroe County Model

Monroe County and its OCFS partners will describe how they have formed a strong working relationship to create sustainable transition plans for youth returning home from OCFS placement.
Presenters:
Linda Oinen, Administrative Caseworker, Monroe County DHS
Leslie Barnes, Deputy Chief Probation Officer, Monroe County Office of Probation & Community Corrections
Felipe Franco, Deputy Commissioner, OCFS-DJJOY
Mark Keefe, OCFS-DJJOY
Todd Johnson, OCFS-DJJOY

Moderator:
Cindy Lewis, Director of Child & Family Services, Monroe County DHS

6:00 PM - 7:00 PM  
Cocktail Reception • sponsored by The Albany Marriott Hotel

7:00 PM - 9:00 PM  
Annual Banquet

Friday • February 1

Local DSS Commissioners’ Meetings
Presiding:  
Kira Pospesel, NYPWA President Elect

7:30 AM - 8:45 AM  
Salons D/E  
Breakfast Buffet

8:00 AM - 11:00 AM  
Empire Foyer  
Conference Registration

8:00 AM - 9:15 AM  
Salon C  
Deputy Commissioners’ Leadership Network Meeting
Local DSS deputy commissioners and upper level administrators are invited to join in a discussion on current issues.

Steering Committee Members:
Theresa Giovannello, Deputy Commissioner, Dutchess County DSS
Brian Moore, Director of Services, Temporary Assistance & Employment, Cortland County DSS
David Kircher, Acting Commissioner, Albany County DSS
Patti Anne Kirst, Deputy Commissioner, Chautauqua County DSS
Helen DeTiberus, Deputy Commissioner, Schoharie County DSS
John Redden, Deputy Commissioner, Clinton County DSS

8:30 AM - 9:30 AM  
Salons G/H  
CLE Legal Committee Meeting
Individuals on the committee will take a lead in providing us with guidance for legal sessions in specific program areas (child welfare, adult services, child support, Medicaid, Public Assistance) for future sessions to be submitted for CLE consideration.

Chaired by Margaret Burt, Counsel to the NYPWA

8:30 AM - 9:30 AM  
Salons G/H  
Attorneys’ Meeting with State Agency Counsel
Part I: Child Welfare Legal Issues (9:30-10:30)
Part II: Medicaid Legal Issues (10:30-11:30)

Facilitators:
Margaret Burt, Counsel to the NYPWA
Howard Schultz, Chairman, NYPWA Legal Committee
Fiscal Administrators’ Meeting

9:30 AM - 11:00 AM  Schenectady/Troy

Professional Boundaries
This session will address basic protocols for professional behavior. Attendees will learn how best to handle difficult behavioral displays, how to approach supervisor-to-staff critical conversations, how to avoid or address insubordination, and tactics for resolving conflict. Generational trends and issues with technology usage will also be covered.

Presenter:
Denise Y. Schaller, Lead Trainer, Schaller Solutions

Moderator:
Stephanie Clarke, Director of Staff & Organizational Development, Clinton County DSS

IN MEMORY
OF
Ms. Barbara Blum
1930 - 2012

In 1977 Gov. Hugh Carey appointed Ms. Blum to be State Commissioner of Social Services. She served in that position until 1982. During her administration she gave support and leadership to the Child Welfare Reform Act which was passed (1979) putting New York State nationally in the forefront of improving services to families. The Act introduced preventive services as an intervention to reduce foster care dependency and improve outcomes for children. Ms. Blum also built strong ties with local social services districts, voluntary child care agencies and many other human services agencies in an effort to better target scarce resources to those most in need. She will be remembered for her dedication, compassion and strong commitment to work with others at all levels of government and across the private sector.

The Public Welfare Association wishes to acknowledge our respect and admiration for Commissioner Blum. Ms. Blum led by example and always made local social services districts feel like they were a partner in the administration of the programs and the delivery of services that the State of New York is responsible for providing through its social services system.

As a young new commissioner appointed in late 1979, I have always felt that Ms. Blum set the bar high and modeled the standard for leadership by a State Commissioner.

William R. Moon, Commissioner
Delaware County
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- Integrated Service Delivery
- Child Welfare
- Child Support Enforcement
- Child Care and Early Learning
- Health Care
- Health Care Reform Implementation
- Health Insurance Exchange Planning and Implementation
- Long-Term Care
- Medicaid
- Workers’ Compensation

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NY Public Welfare Association
Albany Marriott Hotel, January 30-31, 2013
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Apple designs Macs, the best personal computers in the world, along with OS X, iLife, iWork and professional software. Apple leads the digital music revolution with its iPods and iTunes online store. Apple has reinvented the mobile phone with its revolutionary iPhone and App Store, and is defining the future of mobile media and computing devices.

Berkshire Farm Center & Services for Youth
Booth Number 6
13640 Route 22
Canaan, NY 12029
Jim Dennis, Chief Program Officer
518-781-1842
jdennis@berkshirefarm.org
www.berkshirefarm.org

Since 1886, Berkshire Farm Center and Services for Youth has been making a difference in the lives of children and families by developing innovative strength-based, child centered programs and services. Our mission is to strengthen children and families so they can live safely, independently and productively within their home communities. Berkshire operates a residential treatment center with a substance abuse treatment program licensed by the NYS Office of Alcoholism & Substance Abuse Services (OASAS), seven group homes, statewide therapeutic and treatment foster care, school and home based prevention services as well as secure and non-secure detention programs. Berkshire is a member of the Alliance for Children and Families, is fully accredited by the Council on Accreditation of Services for Families and Children and has implemented both the Sanctuary and PLC Models.

The Bonadio Group
Booth Number 2
Gold Sponsor • Coffee Break - Thursday 3:00 PM
171 Sully’s Trail, Suite 201
Pittsford, NY 14534
Brian Lafountain, CPA, CFE, Principal
585-249-2717 • blafountain@bonadio.com
Timothy Ball, CFE, Manager
585-249-2756 • tball@bonadio.com

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Gerard Wallace
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navigator@nysnavigator.org
www.nysnavigator.org

The NYS Kinship Navigator provides information and resources on kinship law, financial assistance, and other kinship topics to kinship caregivers across all of New York State. The program is administered by the Office of Children and Family Services and operated by Catholic Family Center. A Kinship Specialist is available at 1-877-454-6462 to assist relative caregivers and professionals Monday through Friday between the hours of 10:00 a.m. and 4:00 p.m. or visitors can download legal fact sheets and find resources at www.nysnavigator.org.

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Controltec develops and supports innovative software solutions for state and local governments, subsidized childcare agencies, childcare providers and school districts. Controltec’s products include KinderTrack for childcare subsidy management, KinderConnect for childcare provider portals and KinderScan for attendance tracking at childcare providers using biometric finger and hand scanning. Controltec deployed the OCFS Child Care Time and Attendance System (CCTA) which won Best of New York by the Center for Digital Government in September 2011. CCTA is one of the first fully cloud-based human services applications in the nation. All 57 Local Districts and their childcare providers use CCTA daily to manage their subsidized daycare operations. We serve human services agencies with custom software product development, systems deployment, training, hosting and support in a variety of applications.

CSC
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Maryann Jablonowski, Director, Business Development
North American Public Sector
150 Broadway, Suite 450 West; Albany, NY 12204
Cell: 518-469-4171 • mjablonski@csc.com
Elizabeth Anthony, Provider Association Outreach Representative
150 Broadway Suite 270; Menands, New York 12204
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Lead Consulting Principal, State of New York
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DNA Diagnostics Center, Inc. (DDC) is a paternity and forensic testing laboratory based in Fairfield, Ohio, a suburb north of Cincinnati. DDC has been providing quality DNA testing services since 1988. During that time, over 1,500,000 paternity tests have been performed for clients in all 50 states and in 172 countries. Experienced as the world’s largest private DNA paternity laboratory, DDC is also very active in the child support venue. DDC performs genetic testing for numerous county child support offices in Alabama, California, Colorado, Indiana, Iowa, Minnesota, New Jersey, New York and Wisconsin. DDC also has the state contracts for Child Support offices in Florida, Georgia, Illinois, Louisiana, Maryland, Michigan, Mississippi, Nebraska, New Mexico, Tennessee, and numerous Tribal Child Support programs. DDC’s paternity testing business expanded dramatically in 2012 with the acquisition of Orchid Cellmark’s U.S. Child Support clients.

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Hillcrest Educational Centers is a private not-for-profit agency that provides a range of individualized and comprehensive clinical, psychological and special education services for children, adolescents and families in Berkshire County, MA and the Northeast. The students served by Hillcrest in nonresidential and residential programs have complex psychiatric, behavioral and/or developmental disorders, including autism, and a variety of high-risk behaviors. Hillcrest programs and services are state licensed and certified, and the Joint Commission accredits the agency in behavioral health care. HEC programs include a therapeutic day education program, three residential treatment centers, and Hillcrest Psychological Services, which provide a full range of testing and evaluation for children, adolescents and adults. Hillcrest also operates Hillcrest Dental Care, a comprehensive family dental practice and the largest provider in Western Massachusetts of oral healthcare services for MassHealth recipients and special needs patients. In 2010, Hillcrest affiliated with Berkshire County Kid’s Place & Violence Prevention Center, a fully accredited Children’s Advocacy Center for victims of child abuse and domestic violence and their non-offending family members.

Hillside Family of Agencies
Booth Number 25
Darlene Smith
Director, Customer Engagement and Development
607-765-0862
dsmith@hillside.com
www.hillside.com
Hillside Family of Agencies provides child welfare, mental health, developmental disabilities, youth development, juvenile justice, and special education services to youth and families at more than 40 locations across Western and Central New York. Our affiliates include: Crestwood Children’s Center, Hillside Children’s Center, Hillside Work-Scholarship Connection, and Snell Farm Children’s Center. Hillside is committed to evidence-based treatment models and involving parents and family members in all aspects of care. Our strategic intent is, in partnership with youth, families, and communities, to be the leader in translating research into effective practice solutions that create value (outcomes/cost).
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Mary.Worthy@uhsinc.com
www.kidlinktreatmentservices.com

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LabCorp
Booth Number 17
Marcus Howard
Regional Account Executive
336 436-7422
Howarm2@labcorp.com
www.labcorp.com

LabCorp, with more than 30 years of experience, is the premier DNA testing laboratory for paternity testing worldwide. LabCorp operates a sophisticated laboratory network, with corporate headquarters in Burlington, NC, and over 28,000 employees worldwide. With scientific expertise in esoteric testing, genomics, clinical and anatomic pathology, LabCorp performs more than one million tests each day. On December 15, 2011, LabCorp acquired Orchid Cellmark, Inc. (“Orchid”), harmonizing two experienced and highly-qualified forensics and family relationship laboratories. This acquisition further expanded LabCorp’s international presence as Orchid maintains DNA testing facilities both in the United States and in the United Kingdom. LabCorp is pleased to be the first national DNA laboratory to offer a 21-marker genetic analysis in combination with our standard double-blind process on every paternity sample. Parentage/ Relationship tests play an important role in child support decisions. By utilizing these new kits, LabCorp is providing a dramatic increase in the power to exclude, resulting in more robust results than those routinely found in the industry.

LaSalle School
Booth Number 9
391 Western Avenue
Albany NY 12203
Anne Moscinski
518-242-4731 x201
anne@lasalle-school.org
www.lasalle-school.org

A respected provider of Child Welfare services for more than 150 years, LaSalle School offers an array of services, ranging from community based outpatient treatment to intensive residential treatment for adolescent males with complex behavioral and clinical profiles, designed to respond to youth and families struggling with behavioral health issues or who are in jeopardy as a result of serious concern for safety, well being and permanency. Meeting the demanding standards of national accreditation by COA, LaSalle is highly regarded for its compliance with regulatory expectations and commitment to best practice. In addition to sound relationships with local social service districts, LaSalle’s high standards are confirmed by OCFS, OASAS, and SED.
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The Office of Temporary and Disability Assistance (OTDA) is responsible for supervising programs that enhance the economic security of low-income families and individuals. OTDA’s functions include: providing temporary cash assistance; helping temporary assistance recipients enter employment, and other low-income workers improve job skills; providing assistance in paying for food; providing residential energy assistance; overseeing New York State’s child support enforcement program; determining eligibility for certain disability benefits; supervising homeless housing and services programs; and providing assistance to certain immigrant populations.

NYS Office of Temporary & Disability Assistance
Booth Number 5
40 North Pearl Street, 16th Floor
Albany, NY 12243
Daria M. Albini, Public Information Office
518-474-7718
daria.albini@otda.ny.gov
www.otda.ny.gov

The primary mission of the New York State Department of Public Service is to ensure safe, secure, and reliable access to electric, gas, steam, telecommunications, and water services for New York State’s residential and business consumers, at just and reasonable rates. The Department seeks to stimulate innovation, strategic infrastructure investment, consumer awareness, competitive markets where feasible, and the use of resources in an efficient and environmentally sound manner.

NYS Public Service Commission
Booth Number 11
3 Empire State Plaza
Albany, NY 12223
Patricia Hanley
518-474-1540
Patricia.hanley@dps.ny.gov
www.askpsc.com

Northern Rivers Family Services coordinates the administrative, as well as the child and family mission activity, of Northeast Parent & Child Society and Parsons Child and Family Center. By combining the skills and talents found in both agencies, levels of specialization and excellence are achieved that would simply not be possible by working independently. Staffed by administrators from each agency, Northern Rivers is led by former Parsons’ CEO Ray Schimmer, with daily operations of the two agencies supervised by Northeast CEO, John Henley. With a combined total of more than 300 years of service, the two agencies sponsor a number of counseling, residential, educational, vocational and recreational programs.

Northeast Parent & Child Society
Booth Number 13
530 Franklin Street
Schenectady, NY 12305
Kim Cummins
518-346-1284 x 7531
kim.cummins@neparentchild.org
www.neparentchild.org

Northern Rivers Family Services

St. Catherine’s Center for Children
Booth Number 3
40 North Main Avenue
Albany, NY, 12203
William T. Gettman, Jr., Executive Director
518-453-6721
wgettman@st-cath.org
www.st-cath.org

St. Catherine’s Center for Children opened its doors in Albany in 1886 as an orphanage, and has since grown to meet the evolving needs of the community. Today, St. Catherine’s is a leading regional human services provider, offering programs for children and families coping with issues of abuse and neglect, homelessness, mental health, and trauma. St. Catherine’s offers residential services for children ages 5 to 13, therapeutic foster care programs, a family homeless shelter, a special education elementary school, and community-based services designed to enhance and strengthen family life. Although St. Catherine’s is affiliated with the Diocese of Albany, the agency is a not-for-profit provider funded through various health, education, and welfare programs operated by local, state, and federal entities.
Salient HHS
Booth Number 12
Linda Huffner
VP, Health & Human Services
607-259-3676
lhuffner@salient.com
www.salienthhs.com

Salient HHS is assisting counties and their health and human service departments across New York State to improve the quality and cost efficiency of services. Ask any of our clients – “What makes Salient’s performance management solutions different?” – and they’ll tell you that it is the speed and simplicity that enables nontechnical people – commissioners, managers, supervisors, and line workers – to utilize their own data to improve performance and manage workflow in never-before possible ways. We give them easy to use tools to see instantly where to focus their efforts to achieve the best possible outcomes. We have proven solutions across a variety of program areas and can rapidly respond to emerging needs within any public sector department or program. Salient is a New York State company with a worldwide presence, maximizing performance in business and government for 45,000 users in 61 countries.

Social Service Coordinators,
an Altegra Health Company
Booth Number 10
14261 Commerce Way
Miami Lakes, FL 33016
Vicki Jessup, Government Relations Director
888-528-9488 x7777

Social Service Coordinators (SSC), an Altegra Health Company, is a private social service company that contracts with Medicare Advantage Organizations to provide free Education and Assistance to enroll seniors and people with disabilities into an array of federal, state and local social programs. SSC also provides ongoing support to help those individuals retain their benefits.

Education – People are often unaware of the various social programs that exist at federal, state and local levels and therefore never apply for programs that might bring much needed assistance.

Assistance – Those who are aware are often unsure of which agency to turn to or which documents are needed – some programs are administered by the federal government while other programs are administered by state and/or local governments.

Summit Security Services, Inc.
Booth Number 15
390 RXR Plaza
Uniondale, NY 11556
Nicholas M. Auletta, Vice President
516 240-2417
nmauletta@summitsecurity.com
www.summitsecurity.com

Summit is a New York-based investigations firm employing over 2,800 employees, and growing. Our firm has over 15 years of experience in working with state, county and local municipalities to uncover fraud in a variety of Health and Social Service entitlement programs. We have recently testified before the Medicaid Redesign Team and before the New York State Legislature Joint Budget Hearing on Health/Medicaid about our expertise in fraud and entitlement investigations.

Currently, we partner with New York State and Nassau County, aiding in the identification and recovery of significant state and county funding. Please contact us or stop by our booth to learn how your county can take advantage of Summit’s investigative services.

Welfare Research, Inc.
Booth Number 7
112 State Street, Suite 1340
Albany, NY 12207
Lee Lounsbury, Executive Director
518-432-2563
llounsbury@welfareresearch.org
www.welfareresearch.org

WRI is a not-for-profit corporation that supports the human services, health, and education communities with consulting services related to program evaluation, training, materials development, and project management.

Now in its 46th year, WRI has contracted with numerous federal agencies: state, city, and county departments; and private and voluntary organizations throughout the United States. We have successfully completed projects in a wide range of areas related to human services.

WRI professional staff members are skilled in strategic planning and meeting facilitation, training/technical assistance and supporting materials, writing, editing, graphic design, website design, financial management, and proposal development.

Youth Advocate Programs, Inc.
Booth Number 18
Stephanie Hart
518-651-4297
shart@yapinc.org
www.yapinc.org

Youth Advocate Programs, Inc. (YAP) is a continually growing, dynamic nonprofit serving the highest risk and highest needs youth and families for 37 years. YAP is a pioneer in the child welfare field and juvenile justice reform. Nationally, YAP provides community-based wraparound services for Child Welfare Departments, Juvenile Probation Departments, Behavioral Health, Developmental Disabilities Programs, and Truancy Programs in 18 states, serving in over 100 communities. YAP has provided community based services for at-risk youth in New York State for over twenty years and currently provides services in sixteen counties. Our Juvenile Justice programs help alleviate overcrowding in juvenile detention and correctional facilities, while our Child Welfare programs help reunite and heal fractured families.
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110 Westwood Place
Brentwood, TN 37027

www.kidlinktreatmentservices.com

Phone: 800-726-4032 or 877-454-3703
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